



## **COVID-19 (Coronavirus) Precautions and Procedures**

Beginning March 23rd our office will modify our current hours of operation and the care we provide based on the recommendation of the Center for Disease Control and Prevention (CDC). Going forward Overland Park Eye Center will suspend routine vision care temporarily and limit access to our office. For the time being we will no longer accept walk-ins or retail shoppers. We are currently operating by appointment only for urgent medical care, glasses pick-up, and contact lens pick-up. Our office can be reached during our new business hours (see below) @ 913-345-2020. Even though our doors will be closed and we have reduced our office hours we will still have a limited number of staff on hand to assist patients. Via phone, our staff can help with rescheduling appointments, phone consultations for medical or routine vision needs, scheduling item pick-up, and filling contact lens orders.

### **Patient Guide:**

- If you have an upcoming routine exam a staff member will be in contact soon to schedule for a future date.
- If you are running low on contact lenses please call our office to order or arrange to pick-up a trial pair. We are happy to make exceptions for those with expired prescriptions.
- If you need a medication refill please call the office and we can get in touch with your doctor for a refill. Please have your pharmacy information available.
- If you have an eye emergency during our new hours of operation please call our office so we can assist you. After hours please seek emergency medical care.
- If you have a contact lens order or glasses order to pick-up please call our office to schedule an appointment. We are currently offering pick-up via a no contact drop box outside of our office.
- When scheduling your pick-up appointment please make any remaining payments over the phone. Call our office when you arrive for your pick-up time and we will place your order outside in a designated box for pick-up.
- For further information about the Coronavirus please visit the CDC's status page @ [CDC.GOV](https://www.cdc.gov).

### **New Hours of Operation:**

**Mon-Wed | 10AM-4PM | Thurs | 10AM-6PM | Fri | 10AM-5PM**

\* These hours are subject to change or closure without prior notification. Call office to confirm.

Thank you for your patience while we all navigate this unprecedented situation. Overland Park Eye Center is committed to providing excellent eye care to our patients even at a distance. The COVID-19 situation is rapidly changing and we will do our best to update our patients accordingly and resume normal business practices as soon as possible.

Wishing Everyone Good Health,

*Dr. Joe, Dr. Pierce, and OPEC staff*